

# business & service directory rate card

## Richmond Times-Dispatch inRich.com

Supplement to Ad Book • Effective September 29, 2008  
 Personnel: Terry Hall, Regional Inside Sales Manager  
 Karen Underwood, Classified Inside Sales Manager  
 To place an advertisement  
 Call: (804) 643-4414  
 Fax: (804) 775-8046  
 E-Mail: classified@timesdispatch.com  
 Online: www.inRich.com Keyword: Find

### Classified Line Rates (Per Line)

|        | Open   | Consecutive Insertion Rates |        |        |        |
|--------|--------|-----------------------------|--------|--------|--------|
|        |        | 1-7x                        | 8-29x  | 30-89x | 90x    |
| DAILY  | \$6.16 | \$1.80                      | \$1.38 | \$1.38 | \$1.14 |
| SUNDAY | \$6.16 | \$1.80                      | \$1.38 | \$1.38 | \$1.14 |

### Classified Display Rates (Per Inch)

|        | 1-7x    | 8-29x   | 30-89x  | 90x     |
|--------|---------|---------|---------|---------|
| DAILY  | \$86.24 | \$25.20 | \$19.32 | \$15.96 |
| SUNDAY | \$86.24 | \$25.20 | \$19.32 | \$15.96 |

### Enhancement Rates

**Bold and Italic Type** . . . . 60¢ per word  
**Reverse Type** . . . . . \$1.30 per line  
**Color Shading** . . . . . Insertions  
 1-7 . . . . . \$5.00  
 8-29 . . . . . \$30.00  
 30-89 . . . . . \$50.00  
 90 . . . . . \$75.00

Special Characters, Logos, Enlarged Type, Frames of White: The only charge for these enhancements is for the additional space that is used.

### Special Rates

**Monday Metro Business or House & Yard**  
**PICK UP** . . . . . \$2.11  
**DAILY** . . . . . \$3.29  
**inRich.com**  
**PICK UP** . . . . . \$10.00

### Deadlines

| Publishes | Display Ads      | Line Ads            |
|-----------|------------------|---------------------|
| Monday    | 4 P.M. Wednesday | 5 P.M. Friday       |
| Tuesday   | 3 P.M. Thursday  | 1:30 P.M. Monday    |
| Wednesday | 4 P.M. Friday    | 1:30 P.M. Tuesday   |
| Thursday  | 4 P.M. Monday    | 1:30 P.M. Wednesday |
| Friday    | 12 P.M. Tuesday  | 1:30 P.M. Thursday  |
| Saturday  | 4 P.M. Tuesday   | 1:30 P.M. Friday    |
| Sunday    | 4 P.M. Wednesday | 5 P.M. Friday       |

Holiday deadlines vary; contact your sales representative.

## Find Services

Find Services publishes each Monday in the Richmond Times-Dispatch. It features the *House to Home* decorating column written by television personality Debbie Travis and our popular Business & Service directory listings.

Advertise your home improvement business in Find Services and you'll take advantage of full color at no additional charge (when available), prominent section front placement and discounted rates.

**Rates:**  
 1-3 inserts . . . . . \$106.56  
 4-7 inserts . . . . . \$31.14  
 8+ inserts . . . . . \$23.94

Rates are per column inch. Minimum size is two inches. Rates are for consecutive publication dates.

## Online Services inRich.com

inRich.com attracts more than 897,000 unique visitors per month, which generates 10.1 million page views. Line ads are posted on inRich.com in a searchable format. Ads are updated daily and appear with the previous Sunday's listings.

\$10.00 per ad start

## Virginia Classifieds

Now you can reach up to 831,200 additional readers throughout the state by placing one call to your Times-Dispatch classified representative. We can place your ad in over 30 other Media General newspapers including the Mechanicsville Local, Goochland Gazette and the Midlothian Exchange.

## Color Backgrounds

Add color and a background screen to your Business & Service Directory advertisement and you will stand out from the crowd. Yellow backgrounds will appear when color is available. Screened backgrounds will appear other days.

## Metro Business Classifieds

The Metro Business Classifieds publish each Monday in the popular Metro Business magazine. Metro Business is Richmond's most widely read business journal. As part of the daily Times-Dispatch, it has the potential to reach over 394,600\* adults in central Virginia.

\*Richmond Market Study 2005 V2

# Terms & Conditions

1. Retail advertising rates apply only to:

A. the sale of advertising space to any single firm or individual advertiser to promote its selling at retail directly to the public within the publisher's retail trading area;

B. the sale of advertising space to promote some special interest or event occurring in the retail trading area, the cost of which is to be shared among multiple sponsors. Such advertising is acceptable at the sole discretion of the publisher and is acceptable only if the reference to individual sponsors appears only in a list of sponsors' names, unless the advertisement is an insert that includes advertisers who are predominantly located outside of the retail trading area; or

C. the sale of advertising space to promote retail sales directly to the public from ongoing, non-transient inventories by a group of retailers in contiguous locations within the retail trading area.

2. Co-op rates apply only to manufacturers and distributors for advertisements containing their signature or a dealer list. A co-op contract must be on file with the publisher to earn discounted rates.

3. General advertising rates apply to the sale of all advertising space that does not otherwise meet the criteria of paragraphs 1 or 2, above, including but not limited to the sale of advertising space for employment/recruiting purposes and the sale of advertising space to businesses not having an established or permanent location in the retail trading area.

4. An advertising agency commission program is available to recognized advertising agencies for national advertising at 15% of total advertising expenditure. Contact the publisher's Regional Sales Manager for details.

5. Forwarding of an order by the advertiser is construed as an acceptance by the advertiser of all rates and conditions under which advertising space is at the time sold by the publisher. Failure to make an order correspond in price, or otherwise, with the applicable rate card is regarded only as a clerical error, and publication shall be made and charged for based upon the rates and terms of the applicable rate card, without further notice. Special clauses in an order shall not be accepted if they relate to legal liability or circulation guarantees; the terms and conditions of any form advertising contract prepared and tendered by the advertiser shall be inapplicable to the extent that they are inconsistent with the terms and conditions stated herein. Execution of the publisher's form advertising contract by the advertiser is construed as an acceptance of all rates and conditions under which advertising space is at the time sold by the publisher; provided, however, that to the extent said rates and conditions are inconsistent with the provisions of the publisher's form advertising contract, the provisions of the contract shall apply.

6. Submission of an advertisement to a sales representative of the publisher does not constitute a commitment by the publisher to publish the advertisement. Only publication of an advertisement constitutes acceptance of the advertiser's order. Publication of an advertisement does not constitute an agreement for continued publication. The publisher shall in no event be liable for failure to publish advertising when specified by the advertiser, provided that, if no advertising is published, any charges received therefor by the publisher shall be refunded.

7. Acceptance and publication of advertising does not constitute any extension of credit. The publisher may, at its sole discretion, extend credit upon completion of an application for credit, and/or personal guarantees by the advertiser, and/or any additional information and references deemed necessary. The advertiser should allow 5 working days for the processing of its credit application. When the publisher extends credit, payments are due by the 15th of the month following publication. Continuation of credit privileges is dependent upon full and prompt payment. The granting of credit from time to time is an accommodation to the advertiser, the terms of which may be changed by the publisher upon 7 days prior written notice to the advertiser.

8. Except as otherwise provided herein, all bills for advertising are net and are due and payable upon submission of statement. A charge of 1.5% per month (which accrues to 18% annually) shall be made on all unpaid advertising when the account becomes 45 days past due, and such charge shall appear on the subsequent monthly statement.

9. Failure to receive tear sheets or checking copies IS NOT recognized as a valid reason to withhold payment.

10. When the publisher sets copy, a charge shall be made for the actual space occupied if such space is greater than the space specified in the order. If the actual space occupied is less than the space specified in the order, the publisher shall bill the advertiser for the exact space ordered.

11. The publisher reserves the right to amend or revise rates, terms, conditions, etc. upon 30 days written notice; all advertising contracts are acceptable subject to this reservation. If said amendments are not acceptable to the advertiser, the advertiser may, by written notice to the publisher prior to the effective date of the amendments, cancel its advertising contract without liability for future obligations thereunder. Any agree-

ments, rates, terms, or conditions not set forth herein or in the advertising contract between the advertiser and the publisher shall be void and of no effect.

12. The publisher reserves the right to edit, reject, or cancel any advertisement for any reason it deems sufficient, including but not limited to any advertisement deemed objectionable in subject matter, illustration, or phraseology.

13. Proofs may be furnished to the advertiser prior to publication of its advertisement. The purpose of such proofs is to provide the advertiser an opportunity to inspect for typographical errors and to make any price changes. The publisher shall make any other changes if time permits and at an additional charge of \$20.00 per hour, with a \$20.00 minimum charge. If the advertiser is furnished such proofs, the publisher shall not be held liable or responsible for any error in any published advertisement unless the advertiser's proof correction requests are returned in ample time before publication and are not met. Whether or not such proofs are furnished, the publisher shall assume liability for typographical errors ONLY for the first insertion of the advertisement, and its liability shall not exceed the cost of the space occupied by the error. In no event shall the publisher be liable or responsible for errors that do not materially affect the value of the advertisement or for errors due to omission of material by the advertiser.

14. It is the advertiser's responsibility to examine its advertisement for any errors upon publication of the advertisement. The publisher shall not be held responsible for errors beyond the first publication date of a multiple insertion. Requests for error adjustments must be made within 7 days of the publication date. Error adjustments shall be given in the form of either (A) additional advertising space or (B) cancellation of the charge or refund of any payment for the advertising space involved. The publisher has the exclusive right to choose the appropriate form of adjustment.

15. In the event of the publisher's error advertising goods at less than the specified price, the publisher shall furnish a letter to the advertiser to be posted, noting the error and stating the correct price. The publisher shall not assume any liability for goods sold at the incorrect price.

16. The publisher shall not be responsible for orders, cancellations, or corrections given over the telephone. Written confirmations of orders, cancellations, or corrections must be received by the publisher in ample time to follow. Cancellations shall be allowed at no charge when received by the publisher no later than (24) hours after the regular deadlines. Copy set and not published shall be charged at \$1.00 per column inch. Cancellations received more than 24 hours after the regular deadlines and before 3:00 p.m. on the day prior to printing shall be subject to a charge of 25% of the cost of the space canceled. The publisher shall accept no cancellations after 3:00 p.m. on the day prior to printing.

17. Positions may be requested for any page on which advertising is acceptable and shall be filled, if possible, depending upon editorial make-up and advertising space demands. Specifications on orders for the use or barring the use of any page, or relating to the kind of news or advertising on the page, are treated as requests only. Every effort shall be made to comply with such position requests.

18. Political advertisements must be paid in advance of publication by cash or certified check and shall be set as display advertisements. A political advertisement must clearly state (A) that it is a "paid political advertisement," (B) the political party affiliation of a candidate for partisan office, (C) by whom the advertisement was paid, and (D) by whom the advertisement was authorized. In the event that the advertisement is not authorized by the candidate, his or her authorized political committee, or its agents, the advertiser must clearly state that it is not authorized by any candidate or candidate's committee and must include the name and residence address of the individual responsible for the advertisement. In no event may a political advertisement imply the incumbency of a candidate who is not in fact the incumbent.

19. Any advertisement simulating news matter must have the word "Advertisement" or the words "Paid Advertisement" at the top and/or bottom of the advertisement. The publisher reserves the right to include such words if omitted by the advertiser. The advertiser's failure to include such words may result in a charge for the additional space necessary to include them. In no event may the publishers masthead or news type be used for advertising purposes.

20. No advertising contract is valid unless signed by an advertising manager with the Richmond Times-Dispatch. All advertising contracts must be made in the advertiser's name and signed and titled by an owner or officer of the advertiser. All advertisements are accepted for publication entirely upon the representation that the advertiser and its agency (if any) are properly authorized to publish the entire contents and subject matter thereof. The advertiser acknowledges and agrees that the space reserved under the advertising contract is to be used by the advertiser signing the contract and used exclusively for the advertiser's present business and cannot be sold, given, transferred, or assigned, in whole or in part, to any other firm, individual, corporation, or other entity.

21. The publisher may cancel any advertising contract at any time for reasons satisfactory to the publisher. If the contract is canceled because the advertiser defaults in payment of any amount when due thereunder, becomes insolvent, makes an assignment for the benefit of creditors, is adjudged bankrupt, or a receiver is appointed, then the advertiser shall pay at the rate earned. If the contract is canceled by the publisher for any other reason, the advertiser shall pay at the contract rate. The advertiser may cancel any advertising contract for any reason upon 30 days written notice to the publisher, in which event the advertiser shall pay at the rate earned.

22. The publisher shall not be liable for failure to furnish advertising space or to publish any advertisement due to public emergency or necessity, force majeure, restrictions imposed by law, acts of God, labor disputes or for any other cause, including equipment failures or any mechanical or electrical breakdowns, beyond control.

23. Any federal, state or local tax imposed on advertising published hereunder shall be an additional charge to the advertiser, over and above the rates set forth herein.

24. All property rights arising from the creation or production of advertisements for the advertiser by the publisher, including but not limited to any copyright interest in any such advertisements which incorporate artwork, creative ability, and/or typography furnished or arranged by the publisher, shall be the property of the publisher. No such advertisement or any part thereof may be reproduced without the prior written consent of the publisher. The publisher shall not be held liable or responsible for any original artwork, drawings, or materials supplied by the advertiser that are left at offices for over 10 days.

25. Key numbers and coupons in advertisements are accepted at the advertiser's risk.

26. Advertising agencies are responsible for payment of all advertising ordered on behalf of their clients, but the publisher reserves the right to hold the agency and the advertiser jointly and severally liable for all such payments.

27. In consideration of the publication of advertising, the advertiser and its agency (if any) hereby indemnify and agree to hold the publisher harmless against any and all liability, loss or expense from any violations of law, claims for libel, unfair competition, unfair trade practice, violation of rights of privacy or rights of publicity, infringement of trademark, trade name, copyright or other proprietary rights, or any other claims, causes of action or the like arising directly or indirectly from the publication of advertising hereunder. The advertiser and agency (if any) further agree to pay the costs of any such actions, including but not limited to expenses and reasonable attorneys' fees for the counsel of the publisher's selection.

28. The advertiser agrees to hold the publisher harmless for all fees and expenses, including but not limited to expenses and reasonable attorneys' fees for the counsel of the publisher's selection, incurred by the publisher in enforcing payment of any amounts due under an advertising contract hereunder. It is agreed that the venue in any legal proceeding that may be taken to enforce an advertising contract hereunder shall be in the city of Richmond. The laws of the Commonwealth of Virginia (without regard to any of its conflicts of laws provisions) shall govern the interpretation and enforcement of this contract in all legal proceedings.

29. Retail advertising rates include 7 days on our Web site TimesDispatch.com for no additional charge. The 7-day listing is for one or more ads published in a calendar week, commencing on the day of first print insertion.

If you do not want your ad to appear online, you must notify your account executive upon placing order or at least 48 hours prior to print publication date.

**Note:** Advertisements that are placed within Richmond Times-Dispatch Advertorials and Special Sections may have an online surcharge, if they are posted on TimesDispatch.com for more than 7 days.

30. Notwithstanding anything to the contrary herein, under no circumstances shall publisher be liable to advertiser or agency for any consequential, punitive, incidental or special damages. In no event will the liability of publisher to advertiser, agency or any third party for damages, direct or otherwise, arising out of or in connection herewith exceed the total value of the monies payable to publisher for the services not performed in accordance with these terms and conditions.

31. Publisher shall use commercially reasonable efforts in performing the services hereunder. Advertiser hereby acknowledges that publisher shall not be liable for immaterial deviations from the agreed services. Except as expressly stated in these terms and conditions, no warranties, conditions, guarantees, or representations are made by publisher, and publisher hereby disclaims all warranties, including but not limited to warranties of merchantability, fitness for a particular purpose, or other warranties, whether expressed or implied, in law or in fact, oral or in writing.